

### MONTHLY OPERATIONS REPORT

FOR THE MONTH OF AUGUST 2023

**SEPTEMBER 25, 2023** 



### **MEMORANDUM**

To:

**Board of Commissioners** 

From:

David Bustamante, Executive Director

**Resident Services** 

Date:

September 18, 2023

Subject:

Monthly Operations Reports

Enclosed for your information and review are operations reports from each department for the month of August 2023. The reports are as follows:

Executive Of	fice Executive Director's Report	Section 1
Human Reso	ources and Administration Human Resources Workers' Compensation	Section 2
Operations D	Procurement Redevelopment and Revitalization	Section 3
Housing Divis	sion Public Housing Operations Security Activities Section 8 Operations	Section 4

## EXECUTIVE OFFICE

#### **Executive Director's Report**

#### Federal Budget

Both the U.S. House of Representatives and Senate are in session this week, with lawmakers having returned from their home districts and states to Capitol Hill. Members of Congress now have until September 30 to reach an agreement on funding the federal government or risk a partial government shutdown beginning on October 1.

Throughout the August recess, leaders in the House and Senate continued conversations on the federal budget, with both Senate Majority Leader Chuck Schumer (D-NY) and House Speaker Kevin McCarthy (R-CA) agreeing that a short-term spending measure – known as a continuing resolution (CR) – would be necessary to keep the federal government funded in the short term. CRs maintain the previously appropriated year's level of funding for federal programs for a specified period of time, which would give lawmakers more time to reach an agreement on a fiscal year (FY) 2024 funding package. Because the costs of housing and development rise every year, it is crucial that HUD's affordable housing and homelessness assistance programs receive increased annual appropriations just to maintain the current number of people and communities served.

With the House back in session, Speaker McCarthy must decide whether he will bring to the House floor a CR and supplemental spending bill that would garner the bipartisan support it needs to be enacted into law, or whether he will instead bend to the will of the most extreme members of his party and propose a disastrous CR that could pass the House along a party-line vote and die in the Democrat-controlled Senate. The latter option will certainly slow down the process of enacting a CR and increase the likelihood of a government shutdown.

#### FY 2023 Operating Budget

A Resolution considering approval of RRHA's operating budget for FY 2024 will be presented to the Board of Commissioners at the September 25, 2023 meeting. Updated draft budgets are included in Board meeting materials. Any revisions made since the draft budgets were provided to Commissioners in August will be explained by the VP of Finance/CFO prior to Board consideration of the Resolution.

#### Fair Market Rents

On August 31, 2023, HUD published its FY 2024 Fair Market Rents (FMRs). Programs managed or administered by RRHA that are subject to FMRs include Section 8 tenant-based voucher; public housing flat rents; and low-income housing tax credit (LIHTC) rents. The 2024 FMRs increased for the 0, 1, 2, 3, 4 & 5 bedroom units, these increases were no higher than 30% than last year's flat rent amounts. RRHA sets its flat rent amounts at 80% of the FMR as per HUD policy. RRHA will implement flat rent changes for the calendar year beginning October 1, 2023.

# HUMAN RESOURCES & ADMINISTRATION DIVISION

# HUMAN RESOURCES MONTHLY REPORT AUGUST 2023

#### **HUMAN RESOURCES REPORT**

#### **EMPLOYEE CENSUS AS OF MONTH END**

Regular Full-Time	61
Regular Part-Time	2
TOTAL	<u>63</u>
Temp Agency Employee	6
TOTAL	69

#### **Position Title**

#### **Division**

#### Name

#### **NEW HIRES**

Maintenance Technician I	Housing	Stas Funk	-
Jobs Plus Program Manager	Community Services	Jason Picard	

#### **SEPARATIONS**

Jobs Plus Case Manager	Community
	Services
Accountant I	Finance
Maintenance Technician II	Housing
Assistant Property Manager I	Housing

#### **TURNOVER**

		<b>Current Month</b>
Turnover	Voluntary	4.35%
	Involuntary	2.90%
	Total Turnover	7.25%
Turnover by Job Category	Maintenance	20%
	Other NE	20%
1.114 9/3/23	Exempt	60%

#### RECRUITING REPORT

#### **OPEN POSITIONS**

Position Title	Division	Status
Accountant I	Finance	Posted / Screening / Interviewing
Accountant II	Finance	Posted/ Screening
Maintenance Technician	Housing	Posted / Screening / Interviewing
Construction Specialist I - 5K Sign On Bonus	Operations	Posted / Screening / Interviewing
HCV Specialist	Housing	Posted / Screening/ Interviewing
FSS Coordinator	Community Services	Posted / Screening
Activity Coordinator Morningside Manor	Community Services	Posted / Screening / Interviewing
Resident Ambassador	Community Services	Posted / Screening / Interviewing
Jobs Plus Case Manager	Community Services	Posted/ Screening / Interviewing
Assistant Property Manager I	Housing	Posted / Screening

#### APPLICATIONS SCREENED

AFFLICATIONS SCREENED	Applications	Phone Screen	Interviewed	Offered
Accountant I	9	0	1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Accountant II	6	1	0	0
Maintenance Technician	26	19	10	3
Construction Specialist I	1	1	1	1
HCV Specialist	15	6	1	1
FSS Coordinator	9	8	5	2
Activity Coordinator	2	2	2	1
Resident Ambassador	21	5	1	11_
Jobs Plus Case Manager	18	7	2	0
Assistant Property Manager I	5	1	0	0
Total	112	50	23	10
%		45%	53%	43%

Accountant I- Scheduled 2 interviews, 1 declined interview, 1 interviewed 8/29, offering tempto-hire

Accountant II- Scheduled interview, but was declined

Construction Specialist I- Offered, but applicant declined offer

**HCV Specialist**- 2 interviews scheduled, 1 no show, offered to other, unsuccessful pre-hire screenings, continuing to interview

FSS Coordinator- Offered to 2, 1 declined, the other accepted, start date 9/5/23

Activity Coordinator- Offered, unsuccessful pre-hire screening

Resident Ambassador- Offered, unsuccessful pre-hire screening

#### TRAINING REPORT

#### **RRHA UNIVERSITY**

# of employees completing a course	3
# of unique courses	15
# of courses completed	29
# of hours learning*	12
# of average minutes per course*	24.4

<sup>\*</sup>University Courses only, does not include events, and external course records.

User	Course	Completed
Prieto-Velazquez, Brenda	eL 100 - Welcome to eLearning	07/31/2023
Funk, Stas	eL 100 - Welcome to eLearning	08/02/2023
Picard, Jason	eL 100 - Welcome to eLearning	08/07/2023
Prieto-Velazquez, Brenda	FH 121 - Fair Housing: The Federally Protected Classes	07/31/2023
Funk, Stas	FH 121 - Fair Housing: The Federally Protected Classes	08/02/2023
Picard, Jason	FH 121 - Fair Housing: The Federally Protected Classes	08/07/2023
Prieto-Velazquez, Brenda	FH 122 - Fair Housing: Illegal Acts of Discrimination	08/01/2023
Funk, Stas	FH 122 - Fair Housing: Illegal Acts of Discrimination	08/02/2023
Picard, Jason	FH 122 - Fair Housing: Illegal Acts of Discrimination	08/07/2023
Funk, Stas	FH 123 - Fair Housing: Best Practices with Prospects	08/02/2023
Picard, Jason	FH 123 - Fair Housing: Best Practices with Prospects	08/07/2023
Funk, Stas	FH 124 - Fair Housing: Best Practices for Property Management	08/02/2023
Picard, Jason	FH 124 - Fair Housing: Best Practices for Property Management	08/07/2023
Funk, Stas	FH 125 - Fair Housing: Maintenance	08/02/2023
Picard, Jason	FH 125 - Fair Housing: Maintenance	08/07/2023
Funk, Stas	FH 126 - Fair Housing: Disabilities and Reasonable Accommodations	08/02/2023
Picard, Jason	FH 126 - Fair Housing: Disabilities and Reasonable Accommodations	08/07/2023
Funk, Stas	FH 127 - Fair Housing: Affordable Properties	08/02/2023
Picard, Jason	FH 127 - Fair Housing: Affordable Properties	08/07/2023
Funk, Stas	FH 128 - Fair Housing: Complaints and Their Consequences	08/02/2023
Picard, Jason	FH 128 - Fair Housing: Complaints and Their Consequences	08/07/2023

Funk, Stas	FH 129 - Fair Housing: Final Exam	08/02/2023
Picard, Jason	FH 129 - Fair Housing: Final Exam	08/07/2023
Funk, Stas	FH 130 - Fair Housing: Leasing Scenario	08/02/2023
Picard, Jason	FH 130 - Fair Housing: Leasing Scenario	08/07/2023
Funk, Stas	HR 130 - Drug-Free Workplace (English/Spanish)	08/02/2023
Prieto-Velazquez, Brenda	HR 135 - Drug-Free Workplace: Supervisor	07/31/2023
Picard, Jason	HR 135 - Drug-Free Workplace: Supervisor	08/07/2023
Picard, Jason	RSERV- Tracking at a Glance for Jobs Plus	08/18/2023

User	Event	Status	Attended Date	
Austin, Jackie	2023 People Manager Meeting	Attended	09-06-23	
Austin, Jackie	2023 RRHA Safety Meeting	Attended	09-06-23	
Barker, Nicole	2023 RRHA Safety Meeting	Attended	09-06-23	
Brammer, Amy	2023 People Manager Meeting	Attended	09-06-23	
Brammer, Amy	2023 RRHA Safety Meeting	Attended	09-06-23	
Brown, Natalie	2023 RRHA Safety Meeting	Attended	09-06-23	
Bunting, Karen	2023 RRHA Safety Meeting	Attended	09-06-23	
Bustamante, David	2023 People Manager Meeting	Attended	09-06-23	
Bustamante, David	2023 RRHA Safety Meeting	Attended	09-06-23	
Castaneda, Meghan	2023 RRHA Safety Meeting	Attended	09-06-23	
Chase, Amaro	2023 RRHA Safety Meeting	Attended	09-06-23	
Chase, Amaro	2023 RRHA Safety Meeting	Attended	09-06-23	
Christoff, Leah	2023 RRHA Safety Meeting	Attended	09-06-23	
Colston, Crystal	2023 People Manager Meeting	Attended	09-06-23	
Colston, Crystal	2023 RRHA Safety Meeting	Attended	09-06-23	
Colston, Crystal	2023 RRHA Safety Meeting	Attended	09-06-23	
English, Cory	2023 RRHA Safety Meeting	Attended	09-06-23	
English, Cory	2023 RRHA Safety Meeting	Attended	09-06-23	
Estrada, David	2023 RRHA Safety Meeting	Attended	09-06-23	

Estrada, David	2023 RRHA Safety Meeting	Attended	09-06-23
Gao, Yu	2023 RRHA Safety Meeting	Attended	09-06-23
Goodman, Gregory	2023 People Manager Meeting	Attended	09-06-23
Goodman, Gregory	2023 RRHA Safety Meeting	Attended	09-06-23
Grogan, Ernest	2023 RRHA Safety Meeting	Attended	09-06-23
Grogan, Ernest	2023 RRHA Safety Meeting	Attended	09-06-23
Gusler, Frederick	2023 RRHA Safety Meeting	Attended	09-06-23
Harris, Letia	2023 RRHA Safety Meeting	Attended	09-06-23
Hicks, Andrew	2023 RRHA Safety Meeting	Attended	09-06-23
Hicks, Andrew	2023 RRHA Safety Meeting	Attended	09-06-23
Hicks, William (Chris)	2023 RRHA Safety Meeting	Attended	09-06-23
Hicks, William (Chris)	2023 RRHA Safety Meeting	Attended	09-06-23
Horton, Odess	2023 RRHA Safety Meeting	Attended	09-06-23
Horton, Odess	2023 RRHA Safety Meeting	Attended	09-06-23
James, Barbara	2023 RRHA Safety Meeting	Attended	09-06-23
Johnson, Chris	2023 RRHA Safety Meeting	Attended	09-06-23
Lewis, Lynelle	2023 RRHA Safety Meeting	Attended	09-06-23
McCoy, Suzzette	2023 RRHA Safety Meeting	Attended	09-06-23
McCoy, Suzzette	2023 RRHA Safety Meeting	Attended	09-06-23
Michaels, Jason	2023 People Manager Meeting	Attended	09-06-23
Michaels, Jason	2023 RRHA Safety Meeting	Attended	09-06-23
Millner, Cara	2023 RRHA Safety Meeting	Attended	09-06-23
Millner, Cara	2023 RRHA Safety Meeting	Attended	09-06-23
Niebles, Cristian	2023 RRHA Safety Meeting	Attended	09-06-23
Pagans, Leanna	2023 People Manager Meeting	Attended	09-06-23
Pagans, Leanna	2023 RRHA Safety Meeting	Attended	09-06-23
Parker, Gwendolyn	2023 RRHA Safety Meeting	Attended	09-06-23

Parker, Gwendolyn	2023 RRHA Safety Meeting	Attended	09-06-23
Philpott Paxton, Shauna	2023 RRHA Safety Meeting	Attended	09-06-23
Picard, Jason	2023 People Manager Meeting	Attended	09-06-23
Picard, Jason	2023 RRHA Safety Meeting	Attended	09-06-23
Prieto-Velazquez, Brenda	2023 RRHA Safety Meeting	Attended	09-06-23
Relf, Dalyn	2023 People Manager Meeting	Attended	09-06-23
Reynard, Melissa	2023 RRHA Safety Meeting	Attended	09-06-23
Rice, Ashlee	2023 RRHA Safety Meeting	Attended	09-06-23
Richardson, Moenasha	2023 RRHA Safety Meeting	Attended	09-06-23
Richie, Evangeline	2023 People Manager Meeting	Attended	09-06-23
Richie, Evangeline	2023 RRHA Safety Meeting	Attended	09-06-23
Richie, Evangeline	2023 RRHA Safety Meeting	Attended	09-06-23
Robinson, Aijalon	2023 RRHA Safety Meeting	Attended	09-06-23
Routt, David	2023 RRHA Safety Meeting	Attended	09-06-23
Rowan, Lucie	2023 RRHA Safety Meeting	Attended	09-06-23
Saunders, Deonta	2023 RRHA Safety Meeting	Attended	09-06-23
Saunders, Deshawn	2023 RRHA Safety Meeting	Attended	09-06-23
Saunders, Lisa	2023 People Manager Meeting	Attended	09-06-23
Saunders, Lisa	2023 RRHA Safety Meeting	Attended	09-06-23
Saunders, Lisa	2023 RRHA Safety Meeting	Attended	09-06-23
Shank, Joel	2023 People Manager Meeting	Attended	09-06-23
Shank, Joel	2023 RRHA Safety Meeting	Attended	09-06-23
Shank, Joel	2023 RRHA Safety Meeting	Attended	09-06-23
Simon, Tiffany	2023 RRHA Safety Meeting	Attended	09-06-23
Simon, Tiffany	2023 RRHA Safety Meeting	Attended	09-06-23
Smith, Jonathan	2023 People Manager Meeting	Attended	09-06-23
Smith, Jonathan	2023 RRHA Safety Meeting	Attended	09-06-23

Stanley, Denise	2023 People Manager Meeting	Attended	09-06-23
Stanley, Denise	2023 RRHA Safety Meeting	Attended	09-06-23
Stanley, Denise	2023 RRHA Safety Meeting	Attended	09-06-23
Sullivan, Tanya	2023 RRHA Safety Meeting	Attended	09-06-23
Sullivan, Tanya	2023 RRHA Safety Meeting	Attended	09-06-23
Tagle, Karen	2023 People Manager Meeting	Attended	09-06-23
Tagle, Karen	2023 RRHA Safety Meeting	Attended	09-06-23
Tagle, Karen	2023 RRHA Safety Meeting	Attended	09-06-23
Talada, Jasmine	2023 People Manager Meeting	Attended	09-06-23
Talada, Jasmine	2023 RRHA Safety Meeting	Attended	09-06-23
Taylor, William	2023 RRHA Safety Meeting	Attended	09-06-23
Taylor, William	2023 RRHA Safety Meeting	Attended	09-06-23
Toth, Krisztina	2023 RRHA Safety Meeting	Attended	09-06-23
Toth, Krisztina	2023 RRHA Safety Meeting	Attended	09-06-23
White, Denise	2023 RRHA Safety Meeting	Attended	09-06-23
Wilkins, Augustrina	2023 RRHA Safety Meeting	Attended	09-06-23
Wilkins, Augustrina	2023 RRHA Safety Meeting	Attended	09-06-23
Wilkinson, Jr., Jerry	2023 RRHA Safety Meeting	Attended	09-06-23
Wilkinson, Jr., Jerry	2023 RRHA Safety Meeting	Attended	09-06-23
Willeford, Christopher	2023 RRHA Safety Meeting	Attended	09-06-23
Willeford, Christopher	2023 RRHA Safety Meeting	Attended	09-06-23
Williams, Artisha	2023 RRHA Safety Meeting	Attended	09-06-23
Williams, Sylvia	2023 RRHA Safety Meeting	Attended	09-06-23
Wrenn, Tambra	2023 RRHA Safety Meeting	Attended	09-06-23
Wrenn, Tambra	2023 RRHA Safety Meeting	Attended	09-06-23

#### WORK COMP CLAIMS FY 2022-2023

MONTH		LOST V	VORK	TIME	MEDICAL	<b>CLAIM ONLY</b>
October 2022			1			1
November 2022			0			0
December 2022			0			0
January 2023			0			1
February 2023			0			0
March 2023			0			0
April 2023			0			0
May 2023			0			4
			0			0
June 2023						
July 2023			0			0
August 2023			0			2
September 2023			0			0
FISCAL YEAR Tota	al	'i take opti	1	-9 -19	11.57	8

## **OPERATIONS DIVISION**

# PROCUREMENT MONTHLY REPORT AUGUST 2023

#### PROCUREMENT AUGUST 2023 MONTHLY ACTIVITY REPORT

#### I. Capital Fund

#### A. Contracts Awarded

RED-23-06-30

Replacement of Heating Systems for Bluestone Park, AMP 259 was issued July 7, 2023, A pre-bid meeting was held July 18, 2023. Comments were received by July 25, 2023. Three (3) responsive bids were received by August 1, 2023. Comfort Systems USA (Roanoke), Inc. submitted the low responsive bid with an amount of \$553,100.00. Commissioners approved Resolution 4166 on August 28, 2023 accepting the bid submitted by Comfort Systems USA (Roanoke), Inc. for the award of a contract. A contract with a fixed amount of \$553,100.00 was executed August 29, 2023.

#### B. Solicitations Pending

RED-23-07-03

Administration Building Security Measures and Improvements for Jamestown Place, AMP 207 was issued July 16, 2023, A pre-bid meeting was held August 8, 2023. Comments were received by August 15, 2023. Three (3) responsive bids were received by August 22, 2023. Bids are being evaluated.

#### II. Operating Budget

A. Contracts Awarded

None

B. Solicitations Pending

None

#### III. Other Grants and Projects

A. Contracts Awarded

#### None

B. Solicitations Pending

None

#### IV. Protests

None

# REDEVELOPMENT AND REVITALIZATION MONTHLY ACTIVITY REPORT AUGUST 2023

#### Redevelopment and Revitalization Department August 2023 MONTHLY ACTIVITY REPORT

#### **Bluestone Avenue Development**

RRHA acquired this property from Habitat for Humanity for \$10,000 in 2020 after RRHA's site acquisition proposal was approved by the HUD field office months prior. The property is adjoined along both sides of Bluestone Avenue by RRHA's Bluestone Park property.

RRHA intends to use the site for the development of two (2) three (3) -bedroom units of public housing. One (1) of the units will be wheelchair accessible per Section 504 requirements and the other will be accessible for audio/visual impaired residents who need such accommodations.

RRHA submitted a development proposal for two parcels to the HUD field office in May 2021, after which HUD advised that the Board of Commissioners would need to approve a resolution to accept the waiver established under several HUD notices pursuant to the CARES Act. The Board approved Resolution 4090, which RRHA in turn submitted to the field office. Late last year, HUD approved the development proposal and a new declaration of trust has been recorded.

RRHA recently was notified that it will receive grant funds from Virginia Housing for public housing Capital Fund projects funded through the American Rescue Plan Act. The development of these units was included in that grant application. Design work that was previously done for the project in 2021 was updated to prepare for a bid process and two (2) responsive bids were received November 8, 2022. The Board approved an award of contract to G & H Contracting, Inc. and a contract with a fixed amount of \$1,071,535.00 was executed January 3, 2023. Construction started May 8, 2023. Site work and installation of utility connections are complete. Building foundation is complete. Rough-in plumbing and installation of concrete floor slab is complete.

#### **Homeownership Programs**

RRHA is working with two (2) first-time homebuyers per Board Resolution 4064. The properties are 938 Peck Street, NW and 1606 Grayson Avenue, NW. Renovation work is currently underway at both locations. Once the work is complete the properties will be sold to first-time buyers on terms consistent with the other homeownership programs. Both buyers have made deposits and signed letters of intent with RRHA to purchase the properties. The Board of Commissioners passed a resolution in October 2022 to approve the sale of 938 Peck Street, however due to delays experienced in completion of renovations it will not likely be sold until Fall of 2023. Work in the other property should be completed and sold shortly thereafter.

RRHA was notified in 2022 that it will be awarded \$111,629 from the Roanoke Valley Alleghany Regional Commission. The funds were made available by Virginia Housing and will be used to build two (2) new homeownership units for first-time buyers of low-to-moderate income. One (1) of the units will be of universal design. Hughes Associates Architects &

Engineers is progressing with design work for a house to be constructed at 1805 Rorer Avenue.

#### Section 32

RRHA's Section 32 Program allows RRHA to sell certain public housing units to qualified low to moderate income first-time homebuyers. HUD gave approval for the five (5) single family homes that are included in the program several years ago. All five (5) of the single family homes were constructed during the time that the HOPE 6 Program was active. The Section 32 Program replaced the former 5(h) Homeownership Program that was in effect at that time.

Once a home is under contract for sale, RRHA makes improvements and repairs to the home so that the new homeowner should not have to make any significant repairs to the home for seven (7) years. Improvements or repairs may include such items as roof replacement (depending on the age and type of the roof), HVAC system upgrades, replacement of floor coverings, installation of new appliances and repairs to decks and porches. The improvements are funded by proceeds from previous sale of homes in RRHA's lease purchase and 5(h) Homeownership Programs. These funds may also be used to acquire existing homes in the City of Roanoke and make improvements and repairs to homes for qualified first-time homebuyers.

In October, 2020, RRHA sold the first of five (5) Section 32 homes. The house was located at 1841 Downing St., NW. RRHA closed on the sale of 501 21<sup>st</sup> St., NW in May, 2021. For both loans, RRHA took out a second mortgage for 20% of the loan, which is forgivable after ten years if the owner maintains it as their primary residence. In addition, the buyers benefitted from a forgivable down payment assistance loan from the Federal Home Loan Bank of Atlanta.

In March 2023 a buyer qualified to purchase the property at 1613 Dupree Street, NW. A contract has been signed, RRHA has relocated the previous tenant, and a contractor is currently renovating the property.

#### Lease-Purchase

In the lease-purchase program, tenants must lease the property for at least six (6) months prior to signing a contract to purchase. There are seven (7) single-family homes left in the program, with five (5) reserved or occupied by program participants, and two (2) that are currently available to new applicants.

RRHA closed on the sale of 1720 Dupree Street, NW in August 2022, which is the first sale in the Lease-Purchase program since 2016. There are two (2) qualitied applicants in the lease-purchase program at 1809 Downing Street, NW and 505 21st Street, NW that are at the conclusion of their two-year leasing periods. Final renovation work was completed at 1809 Downing Street last month, and RRHA is working with the potential buyer and her lender to schedule closing. The final work is currently underway on 505 21st Street. On May 22, 2023 the Board of Commissioners passed a resolution to sell the properties.

In August a qualified applicant moved into 1203 Melrose Avenue, NW and signed an option to purchase in the lease-purchase program. Renovation work is complete at 1924 Melrose Avenue and the property is ready to rent to a qualified applicant. Another unit, 2008 Melrose Avenue, NW, has been reserved by a qualified applicant. Property management staff is in the process of relocating the current tenants at 2008 Melrose Avenue so that renovation work can begin.

#### Loan Consolidation Program & Surplus Real Estate

The loans serviced by Truist (formerly Sun Trust) have been paid in full and certificates of satisfaction recorded. Thus, the service arrangement with Truist has ended.

Last month, a certificate was recorded on another outstanding loan of City HUD funds. This leaves only one (1) second mortgage loan in the program that RRHA has a lien on. The second mortgages in this program were with City HUD funds and were typically forgiven once the first loans were paid and all grant obligations were met.

RRHA currently owns 84 vacant parcels in the City. Of these, 77 are part of the Cherry Hill property between Gainsboro Road, 5<sup>th</sup> Street, and Orange and McDowell Avenues, NW. Recently, RRHA has been contacted about some of these properties and is discussing a possible sale with an interested party.

RRHA also has three (3) lots adjacent to the Park Street Square development on 5<sup>th</sup> Street, NW, that are used for utility connections. These three (3) lots are essentially undevelopable. There is one (1) lot in the Hackley development, two (2) on the 2500 block of Shenandoah Avenue, one (1) on Centre Avenue and one (1) at 1805 Rorer Ave, SW.

RRHA has advertised that the Cherry Hill lots are available for proposals.

#### Repositioning and Faircloth to RAD

Repositioning public housing is the conversion and transfer of ownership of public housing properties to housing that is subsidized with a long-term contract under the Section 8 Program. The properties go through a HUD authorized process and in the end are owned or controlled by a PHA or a PHA's non-profit affiliate after HUD releases the declaration of trust. The most common conversion method is the Rental Assistance Demonstration (RAD) Program, though there are several other methods of conversion, such as Section 18 demolition/disposition or RAD/section 18 blends.

In late 2021, RRHA procured Dominion Due Diligence Group (D3G) to conduct a repositioning study of RRHA's public housing portfolio. The study was finished in June 2022 and presented to the Board of Commissioners in July. It provides RRHA with an evaluation of each property and a repositioning plan with a potential order and repositioning method for each property.

One action included in the study is using the *Faircloth to RAD* process as a means to create new affordable housing units in Roanoke. This method entails building new public housing units and converting them to the Section 8 Program with a long-term contract before occupancy through the RAD process. RRHA has decided to pursue a Faircloth to RAD project to build 85-90 new units.

On February 27 the Board of Commissioners approved a resolution to allow the Executive Director to submit a proposal to Virginia Housing (VH) for property at 4301 Old Spanish Trail, NW, and set a price cap in executive session. RRHA proposed a Faircloth to RAD development of 86 units at the site and a purchase price of \$750,000. A subsequent additional phase of housing to be developed in the future was also referenced in the proposal.

RRHA was notified by VH in April that it would be awarded the project at the property at the price proposed. VH advised that it would send a contract to RRHA soon and also coordinate a press release for the sale. In the May 2023 Board Meeting the Board of Commissioners approved Resolution 4158 to authorizing the Executive Director to execute a contract for the purchase of the property. The sale will officially be for the assessed amount, \$1,040,000, but RRHA will only pay \$750,000 as VH will cover the difference with grant funds. The contract was executed on August 29, after which RRHA has a 45 day due diligence period. Closing must be scheduled within 30 days thereafter. RRHA received a Phase 1 environmental site assessment last month that states there are no recognized environmental conditions on the property.

To begin the development process for the site, RRHA began applying to HUD for a Notice of Anticipated RAD Rents as the first step of the Faircloth to RAD process. HUD advised that at present they are suspending review of Faircloth to RAD applications in anticipation of forthcoming new regulations.

## City of Roanoke Redevelopment and Housing Authority Capital Fund Summaries Open Capital Fund

8/31/2023

Fund#	Total	Total	Balance	Total	Balance	Obligation	Expenditure
I UIIU #	Budgeted	Obligated	Unobligated	Expended	Available	End Date	End Date
VA36R01150111	\$165,582.00	\$165,582.00	\$0.00	\$165,582.00	\$0.00	29-Sep-2014	29-Sep-2016
VA36R01150212	\$266,474.00	\$266,474.00	\$0.00	\$266,474.00	\$0.00	29-Oct-2018	29-Oct-2020
VA36R01150213	\$150,166.00	\$150,166.00	\$0.00	\$150,166.00	\$0.00	29-Oct-2018	29-Oct-2020
VA36R01150214	\$157,624.00	\$157,624.00	\$0.00	\$157,624.00	\$0.00	29-Oct-2018	29-Oct-2020
VA36R01150215	\$172,897.00	\$172,897.00	\$0.00	\$172,897.00	\$0.00	29-Oct-2018	29-Oct-2020
VA36R01150216	\$179,479.00	\$179,479.00	\$0.00	\$179,479.00	\$0.00	29-Oct-2018	29-Oct-2020
VA36P01150109	\$2,359,489.00	\$2,359,489.00	\$0.00	\$2,359,489.00	\$0.00	14-Sep-2011	14-Sep-2013
VA36P01150110	\$2,171,100.00	\$2,171,100.00	\$0.00	\$2,171,100.00	\$0.00	14-Jul-2012	14-Jul-2014
VA36P01150111	\$1,868,485.00	\$1,868,485.00	\$0.00	\$1,868,485.00	\$0.00	2-Aug-2013	2-Aug-2015
VA36P01150113	\$1,577,083.00	\$1,577,083.00	\$0.00	\$1,577,083.00	\$0.00	8-Sep-2015	8-Sep-2017
VA3F011CNP112	\$200,000.00	\$200,000.00	\$0.00	\$200,000.00	\$0.00	30-Sep-2019	30-Sep-2021
VA36P01150114	\$1,753,413.00	\$1,753,413.00	\$0.00	\$1,753,413.00	\$0.00	12-May-2016	12-May-2018
VA36P01150115	\$1,921,376.00	\$1,921,376.00	\$0.00	\$1,921,376.00	\$0.00	12-Apr-2017	12-Apr-2019
VA36P01150116	\$1,996,769.00	\$1,996,769.00	\$0.00	\$1,996,769.00	\$0.00	12-Apr-2018	12-Apr-2020
VA36P01150117	\$2,066,639.00	\$2,066,639.00	\$0.00	\$2,066,639.00	\$0.00	15-Aug-2020	15-Aug-2022
VA36E01150117	\$250,000.00	\$250,000.00	\$0.00	\$250,000.00	\$0.00	13-Aug-2018	13-Aug-2019
VA36P01150118	\$3,302,705.00	\$3,302,705.00	\$0.00	\$3,302,705.00	\$0.00	28-May-2021	28-May-2023
VA36P01150119	\$3,444,054.00	\$3,444,054.00	\$0.00	\$3,377,146.95	\$66,907.05	15-Apr-2022	15-Apr-2024
VA36P01150120	\$3,729,394.00	\$3,704,394.00	\$25,000.00	\$3,274,743.35	\$454,650.65	25-Mar-2023	25-Mar-2025
VA36E01150120	\$275,000.00	\$275,000.00	\$0.00	\$275,000.00	\$0.00	21-Sep-2021	21-Sep-2022
VA36P01150121	\$3,836,496.00	\$3,816,496.00	\$20,000.00	\$3,812,496.00	\$24,000.00	22-Feb-2023	22-Feb-2025
VA36P01150122	\$4,741,515.00	\$4,712,515.00	\$29,000.00	\$2,219,849.85	\$2,521,665.15	11-May-2024	11-May-2026
VA36P01150123	\$4,824,916.00	\$1,097,400.00	\$3,727,516.00	\$0.00	\$4,824,916.00	16-Feb-2025	16-Feb-2027
VALRT0010-23	\$449,000.00	\$9,225.00	\$439,775.00	\$0.00	\$449,000.00	15-May-2025	15-May-2026
Totals	\$41,859,656.00	\$37,618,365.00	\$4,241,291.00	\$33,518,517.15	\$8,341,138.85		
		89.9%		80.1%			

VA36R01150111 (Closing Documentation Submitted to HUD for Approval 4/19/2016)

#### City of Roanoke Redevelopment and Housing Authority Contracts Administered by the Operations Division Status Report as of 8/31/23

Construction Contract Number	Project Name	Name of Contractor	A/E	NTP Date	Modification Number	Current Contract Amount	Present % Complete	Scheduled % Complete	PROJECT STATUS  (To include pending change orders, problems, and concerns)
contract 569-2007-1-7 (project 200701)	Bathroom Renovations, Phase 2 Hunt Manor Original Contract Amount \$565,430.00	Russell's Remodeling, LLC	N/A	9/12/22		\$565,430.00	28%	100%	Work has been delayed due to contractor working on other projects for RRHA. Work is progressing in 4 units. Work is complete in 3 units.
contract 570-2101-1-7 (project 201004)	HVAC Improvements for Morningside Manor Original Contract Amount \$439,200.00	Valley Boiler & Mechanical, Inc.	Hughes Associates Architects & Engineers	4/19/21	#1 (\$24,262 00) + time	\$463,462.00	99%	100%	Work is nearing completion.
contract 570-2201-1-5 (project 210901)	Open End A & E Services Original Contract Amount \$175,000.00	Hughes Associates Architects & Engineers	N/A	12/1/21	#1 (\$17,000.00) #2 (\$68,000.00)	\$260,000.00	90%	68%	Design work continuing for natural gas system improvements for Jamestown Place and starting for replacement of roof top HVAC units at Melrose Towers. Design work is complete for installation of passive radon vent systems for Bluestone Park.
contract 569-2201-1-7 (project 211001)	Window Replacement for Melrose Towers Original Contract Amount \$1,130,425.00	G & H Contracting, Inc.	Hughes Associates Architects & Engineers	11/14/22	#1 (\$71,792.00) + time	\$1,202,217.00		100%	Punch list work is nearing completion.
contract 573-2301-1-7 (project 220801)	Porch Repairs for Single-Story Apartment Units for Villages at Lincoln, Phase 2 Original Contract Amount \$464.010.50	Russell's Remodeling, LLC	Hughes Associates Architects & Engineers	TBD		\$464,010.50	0%	0%	Contract executed October 7, 2022.
contract 573-2302-1-7 (project 220802)	Passive Radon Vent System for Hunt Manor Original Contract Amount \$273,000.00	Russell's Remodeling, LLC	Hughes Associates Architects & Engineers	2/27/23		\$273,000.00	75%	56%	Rough-in electrical work is complete, installation of Radon Vent System is complete in 13 apartment units and Administration Building. Work is nearing completion in 6 units.
contract 573-2303-1-7 (project 220901)	Replacement of Heating Systems for Hunt Manor Original Contract Amount \$565,000,00	Control Maintenance, Inc.	Hughes Associates Architects & Engineers	7/20/23	#1 (\$6,800.00)	\$571,800 00	65%	48%	Work is underway in administration building and 6 residential buildings and underway in 2 more.
contract 573-2304-1-7	Security Improvements for Melrose Towers Original Contract Amount \$119,100.00	G & H Contracting, Inc.	Hughes Associates Architects & Engineers	5/15/23		\$119,100.00	99%	100%	Work is nearing completion, Delays experienced in receiving electrical components for door access system.
contract 573-2305-1-5 (project 221001)	Furnish and Delivery of New Gas Ranges for Lansdowne Park Original Contract Amount \$122,720 33	Ferguson Enterprises	N/A	N/A		\$122,720.33	100%	100%	All ranges have been delivered.
contract 573-2305-1-7 (project 220701)	Natural Gas Utility Infrastructure Improvements for Bluestone Park Original Contract Amount \$354,422.00	Classic City Mechanical, Inc.	Hughes Associates Architects & Engineers	3/20/23		\$354,422.00	100%	100%	Replacement of Gas Infrastructure is complete. Project close out is underway.
contract 573-2306-1-7 (project 221002)	Replacement of Apartment Entrance Doors and Painting of Common Areas for Morningside Manor Original Contract Amount	Building Specialists, Inc.	Hughes Associates Architects & Engineers	6/8/23	#1 (\$42,920.42)	\$395,420 42	95%	71%	Punch list work is underway.
contract 573-2307-1-7 (project 220902)	s352.500.00  New Construction of Two Public  Housing Units at Bluestone Park  Original Contract Amount  \$1,071,535.00	G & H Contracting, Inc.	Hughes Associates Architects & Engineers	5/8/23	#1 (\$9,675.00) +time	\$1,081,210.00	45%	62%	Wast plumbing piping and concrete floor slabs have been installed.
contract 573-2308-1-7 (project 221101)	Window Replacement for Melrose Towers, Phase 2 Original Contract Amount \$1,226,900.00	G & H Contracting, Inc.	Hughes Associates Architects & Engineers	4/17/23	#1 (\$11 475 94)	\$1,238,375.94	70,000	65%	Window replacement is progressing well.
contract 202-2301-1-7 (project 230101)	Repairs due to Fire and Smoke Damage 1713 Dunbar St Original Contract Amount \$173,531.00	Rusself's Remodeling, LLC	N/A	TBD		\$173,531.00	0%	0%	Work has been delayed due to delays experienced i obtaining building permits. Material submittals are being reviewed.
contract 573-2309-1-7 (project 230102)	Replacement of Heating and Domestic Hot Water Systems for Lansdowne Park, Phase 2 Original Contract Amount	Russell's Remodeling, LLC	Hughes Associates Architects & Engineers	7/24/23		\$567,834.00	865.38	33%	Work is continuing in multiple boiler rooms.
contract 900-2207-1-7 (project 220401)	Sign Replacement and Improvements for Various Sites Original Contract Amount \$256,000.00	Russell's Remodeling, LLC	Hughes Associates Architects & Engineers	4/17/23		\$256,000.00		95%	Work progress delayed due to subcontractor work load. Sign foundations have been installed.
contract 205-2301-1-7 (project 230401)	Replacement of Hot Water Heat Piping for 806 Hunt Ave Original Contract Amount \$126,402.00	Russell's Remodeling, LLC	Hughes Associates Architects & Engineers	8/24/23	3	\$126,402.00		11%	Demolítion work is complete.
contract 574-2301-1-7 (project 230602)	Heating System Replacement for Bluestone Park Original Contract Amount \$553,100.00	Comfort Systems USA, Inc	Hughes Associates Architects & Engineers	TBD		\$553,100.00	0%	0%	Contract executed August 29, 2023.

With of Europea Mediate inscriptional and Mossing Authority

# City of Roanoke Redevelopment and Housing Authority Derelict Structures Status Report as of 8/31/23

Address or Tax Map #	Status	Resolution Approved	Closing	Demo Rehab	PROJECT STATUS
427 Gilmer Avenue, NW Tax Map # 2011417	House Purchased	04/21/08 No. 3471	07/23/08	Rehab	RRHA is working with the City of Roanoke to plan for disposition of 427 Gilmer.

## Housing Division

# Public Housing Program Monthly Operations Report August 2023

#### Monthly Management Report Occupancy Comparison (1st of the Month)

RRHA-Owned Properties	AMP#	Actual Unit Count	Adjusted Unit Count/ Units in MOD status	Occupied Units	Total Days	Unoccupied Days	Occupied Days	Occupancy Rate	Vacancy Rate
Public Housing						************			·
Lansdowne Park	201	300	4	287	9300	150	9150	98.39%	1.61%
*The Villages at Lincoln/ Handicapped/Elderly Cottages	202	165	4	150	5115	582	4533	88.62%	11.38%
Hunt Manor/Bluestone Park	259	172	12	154	5332	775	4557	85.47%	14.53%
Melrose Towers	206	212	6	199	6572	564	6008	91.42%	8.58%
Jamestown Place	207	150	8	134	4650	1114	3536	76.04%	23.96%
Morningside	208	105	2	95	3255	386	2869	88.14%	11.86%
Indian Rock Village/53 Scattered	210	156	1	152	4836	126	4710	97.39%	2.61%
The Villages at Lincoln- 24 Transitional/Homeownership	215	21	1	20	651	447	204	31.34%	68.66%
Portfolio Total:		1281	38	1191	39711	4144	35567	89.56%	10.44%

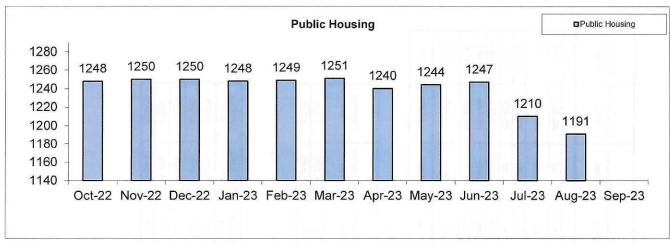
#### \*The Occupancy Rate for the Villages at Lincoln inlcudes The Villages at Lincoln Transitional Homeownership.

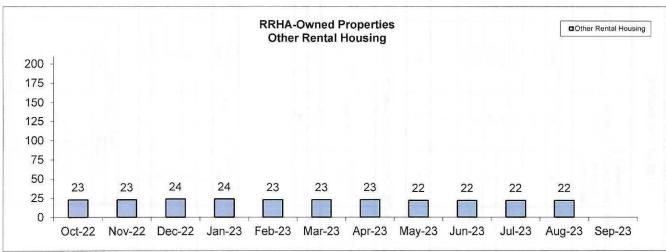
Other Rental Housing	AMP#	Actual Unit Count	Occupied Units	Total Days	Unoccupied Days	Occupied Days	Occupancy Rate	Vacancy Rate
Hackley Avenue	400	24	22	744	62	682	91.67%	8.33%
Portfolio Total:		24	22	744	62	682	91.67%	8.33%

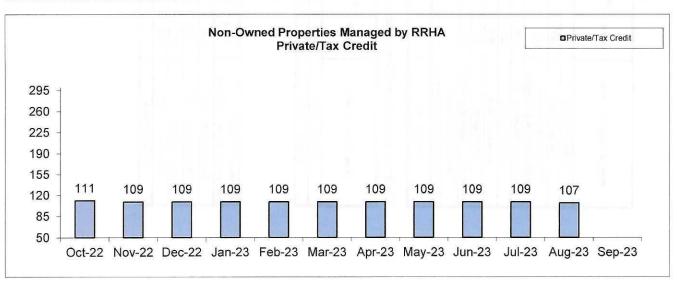
Non-Owned Properties Managed by RRHA/Tax Credit	AMP#	Actual Unit Count	Occupied Units	Total Days	Unoccupied Days	Occupied Days	Occupancy Rate	Vacancy Rate
Stepping Stone (LIHTC)	455	30	27	930	93	837	90.00%	10.00%
Hillcrest Heights (LIHTC)	456	24	22	744	62	682	91.67%	8.33%
Park Street Square (LIHTC)	457	25	23	775	93	682	88.00%	12.00%
Hurt Park LP (LIHTC)	459	40	35	1240	123	1117	90.08%	9.92%
Portfolio Total:		119	107	3689	371	3318	89.94%	10.06%

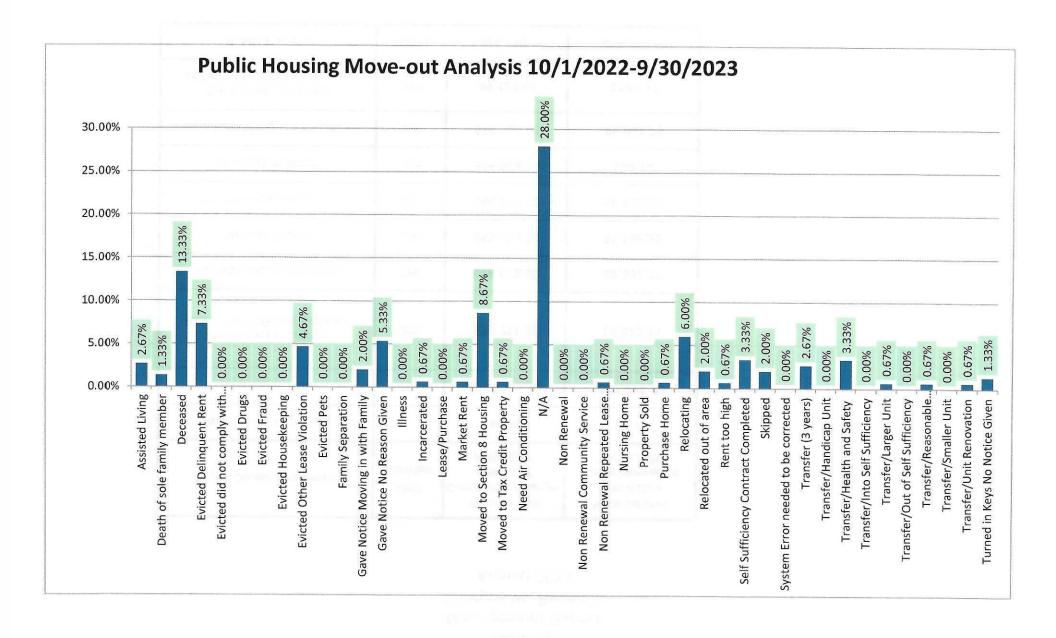
PHAS Scor	ing
Occupancy	Points
≥ 98%	16
< 98% but ≥ 96%	12
< 96% but ≥ 94%	8
< 94% but ≥ 92%	4
< 92% but ≥ 90%	1
< 90%	0

#### Monthly Management Report Occupancy Comparison (1st of the Month)









#### Monthly Management Report Charges vs. Receipts August 2023

RRHA-Owned Properties	AMP Number	Vacated Unit Cumulative Charge- Offs as of 08/01/2023	Vacated Unit Cumulative Collections as of 08/01/2023
Non-Public Housing	ş e j	\$0.00	\$0.00
Lansdowne Park	201	\$140,115.56	\$23,626.15
The Villages at Lincoln/ Handicapped/Elderly Cottages	202	\$60,217.57	\$5,673.51
Hunt Manor/Bluestone Park	259	\$26,012.80	\$8,367.97
Melrose Towers	206	\$69,779.29	\$1,799.28
Jamestown Place	207	\$66,049.22	\$8,117.61
Morningside Manor	208	\$15,974.74	\$99.74
Indian Rock Village / 53 Scattered	210	\$98,380.96	\$6,952.79
The Villages at Lincoln- 24 Transitional/Homeownership	215	\$9,180.00	\$141.47
Public Housing	TOTAL	\$485,710.14	\$54,778.52

## Fiscal Year to Date Public Housing Inspections 10/01/22 - 9/30/2023

AMP#	<u>Location</u>	# Units	Inspected	Uninspected	% Inspected
201	Lansdowne Park	300	300	0	100%
202	Villages at Lincoln	165	165	0	100%
259	Hunt Manor/Bluestone Park	172	172	0	100%
206	Melrose Towers	212	212	0	100%
207	Jamestown Place	150	150	0	100%
208	Morningside Manor	105	105	0	100%
210	Indian Rock Village/68 Scattered	156	156	0	100%
215	Villages at Lincoln - Scattered	21	21	0	100%
1445	Total	1281	1281	0	100%
Property ystems.	is identified as a Performing Property if an ar	nnual inspe	ction has occ	curred on 100%	of units and
. S S	is identified as a Performing Property if an ar	nnual inspe	ction has occ	curred on 100%	of units and
. S S	is identified as a Performing Property if an ar	nnual inspe	20 TO 10 TO	curred on 100%	of units and

#### Utility Consumption Report October 2022 - September 2023

Consumption and Costs as of June 30, 2023

AMP	Number of <u>Units</u>	Cost PUM Electric	Cost PUM <u>Gas</u>	Cost PUM Water	Total PUM <u>AMP</u>	RRHA PUM Average	Percent Difference
201	300	46.13	76.05	62.44	184.62	187.44	98.50%
202	165	135.19	3.71	70.15	209.05	187.44	111.53%
259	172	33.42	70.64	71.18	175.24	187.44	93.49%
206	212	59.74	40.60	43.44	143.78	187.44	76.71%
207	150	49.56	41.77	51.34	142.67	187.44	76.12%
208	105	65.02	43.01	35.79	143.82	187.44	76.73%
210	156	47.01	61.53	64.06	172.60	187.44	92.08%
215	21	N/A	N/A	N/A	N/A	187.44	N/A
Fotal Units:	1281	State Lugare	Programme of the second	Lan apply			
Average Cost PUM:		66.16	61.29	59.99		187.44	

Consump	.1011	Gas			Electric			Water		_
AMP	Number of Units	THERMS PUM	RRHA PUM Average	Percent Difference	KWH PUM	RRHA PUM Average	Percent Difference	Usage PUM	RRHA PUM Average	Percent Difference
201	300	71.44	55.00	129.89%	495	620	79.84%	5.76	5.82	98.97%
202	165	N/A	55.00	N/A	1,177	620	189.84%	5.75	5.82	98.80%
259	172	61.51	55.00	111.84%	403	620	65.00%	8.45	5.82	145.19%
206	212	38.27	55.00	69.58%	588	620	94.84%	4.31	5.82	74.05%
207	150	38.13	55.00	69.33%	464	620	74.84%	5.43	5.82	93.30%
208	105	39.04	55.00	70.98%	588	620	94.84%	3.54	5.82	60.82%
210	156	46.78	55.00	85.05%	451	620	72.74%	5.65	5.82	97.08%
215	21	N/A	55.00	N/A	N/A	620	N/A	N/A	5.82	N/A
Total Units:	1281			***************************************		EARE				

Average THERM PUM:

55.00

Average KWH PUM:

620

Average water usage PUM: 5.82

Note: AMP 202 - Residential units do not use gas utility - HVAC is total electric (heat pumps).

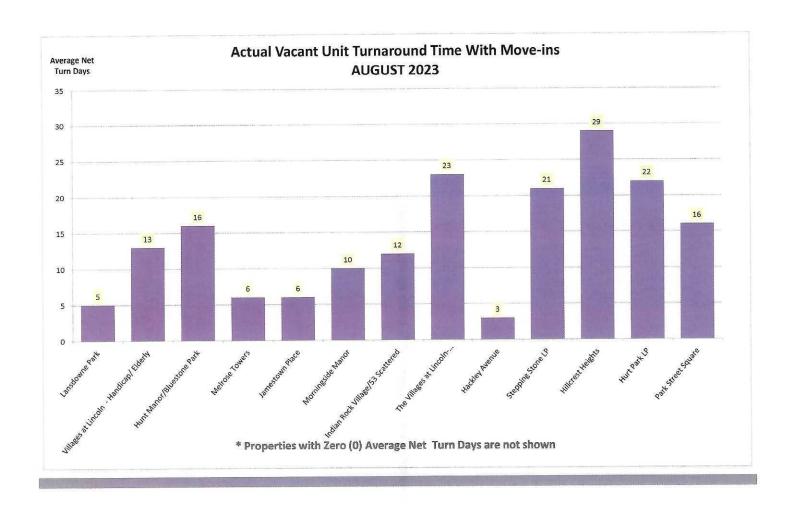
Note: AMP 202 - Administration building and maintenance shop use gas utility.

Note: AMP 208 - Residential units have central air conditioning.

Note: AMP 210 - Includes 21 scattered sites - residents pay utilities - no utility data available.

Note: AMP 215 - Transitional/Homeownership - residents pay utilities - no utility data available.

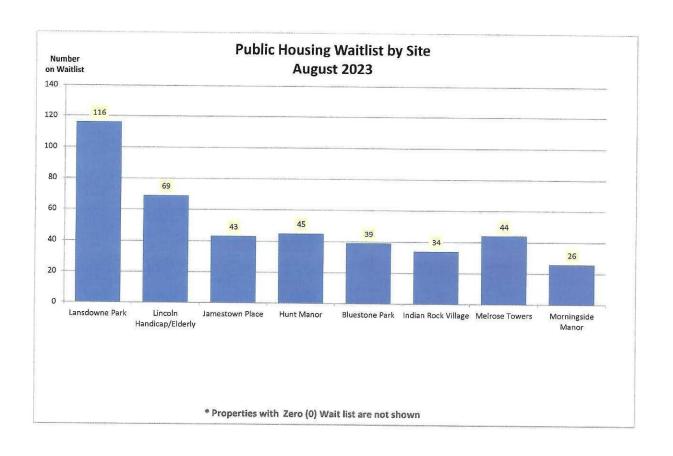
Note: Stormwater Utility Fee for RRHA public housing properties for FY 2023 = TBD 27,616.80

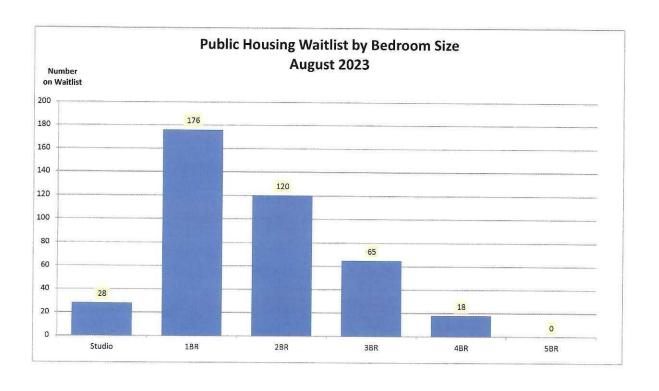


#### **Work Order Report from August 2023**

Development	Number Emergency Work Orders	Number Emergency Work Orders completed within 24 hours	% of Emergency Work Orders completed within 24 hours	Total Non- Emergency Work Orders	Total Number of calendar days to complete Non- Emergency Work Orders	Average Completion Days	
Lansdowne Park	32	32	100%	48	48	1	
Village at Lincoln/Handicapped/ Elderly Cottages	3	3	100%	97	97	1	
Hunt Manor/Bluestone Park	8	8	100%	150	150	1	
Melrose Towers	3	3	100%	62	62	1	
Jamestown Place	4	4	100%	64	64	1	
Morningside Manor	15	15	100%	75	75	1	
Indian Rock Village/53 Scattered	4	4	100%	152	152	1	
Total	69	69	100%	648	648	1	

A Property is identified as a PERFORMING Property if 98% of the Emergency Work Orders are completed within 24 hours or less and Non-Emergency Work Orders are completed in less than 30 days.





# SECURITY ACTIVITIES MONTHLY REPORT AUGUST 2023

	Jamesto	wn Place	Mornings	ide Manor	Indian Ro	ock Village	Blueste	one Park	Lansd	owne Park	Villages	at Lincoln	Hunt	Manor	Melrose Tow	
	Monthly	Fiscal Year Total	Monthly	Fiscal Year Total	Monthly	Fiscal Year Total	Monthly	Fiscal Year Total	Monthly	Fiscal Year Total	Monthly	Fiscal Year Total	Monthly	Fiscal Year Total	Monthly	Fiscal Year Total
Aggravated Assault	0	0	0	0	0	0	0	0	0	3	1	3	0	3	1	1
Arson	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0
Auto Theft	0	1	0	0	0	1	0	0	0	3	1	2	0	0	0	0
Burglary	0	0	0	0	0	0	0	0	1	8	0	2	0	0	0	0
Homicide/Murder	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Larceny	1	5	1	3	1	8	0	5	2	12	0	8	1	4	1	8
Rape	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Robbery	0	0	0	0	0	1	0	0	0	0	0	2	0	0	0	1
Part 1 Crime Total	1	6	1	3	1	11	0	5	3	27	2	17	1	7	2	10
Destruction of Property	1	5	0	1	0	1	0	0	6	16	0	10	1	6	1	1
Disorderly Persons	0	0	0	0	0	0	0	0	1	4	1	4	0	0	0	1
Domestic Aggravated Assault	0	0	0	0	0	0	0	0	0	2	0	1	0	0	0	0
Domestic Disorder	0	2	0	0	0	1	0	0	1	7	0	2	0	2	0	0
Domestic Simple Assault	2	3	0	0	0	4	0	6	3	12	0	5	0	1	0	1
Drug Offense	1	6	0	0	0	0	0	0	0	1	1	4	0	2	0	0
Family Offense (nonviolent)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Forgery	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fraud	0	0	0	0	0	0	0	3	0	1	0	1	0	0	0	2
Gambling	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Intimidation	2	3	0	0	0	0	0	4	0	0	0	2	0	1	0	4
Liquor Law	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0
Loitering	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Prostitution	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sex Offense	0	0	0	0	0	0	0	0	0	3	0	2	0	0	0	0
Simple Assault	1	3	0	0	0	1	1	2	1	14	2	7	1	4	0	5
Sucide/Attempt	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tampering w/Vehicle	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Towed Vehicle	0	2	0	1	0	1	0	0	2	8	2	6	0	3	0	0
Trespassing	0	0	0	0	0	0	0	1	0	2	0	2	0	0	1	1
Weapons	0	1	0	0	0	5	0	0	1	6	0	3	0	5	0	0
Part II Crime Total	7	25	0	-2	0	13	1	16	15	76	6	50	2	24	2	15
Auto Accident	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Fire	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Part III Crime Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Area Total	8	31	1	5	1	24	1	21	18	103	8	67	3	31	4	25

# SECTION 8 PROGRAMS MONTHLY OPERATIONS REPORT AUGUST 2023

# Housing Choice Voucher Department Summary of Operations, Accomplishments and Challenges August 2023

# Program Utilization

The utilization rate for the Housing Choice Voucher (HCV) Department during the month of August 2023, reported at 87.3%. Currently, there are twenty nine (29) Vouchers out for lease up. The average percentage of the Housing Assistance Payments (HAP), budget authority expense, for fiscal year 2023, is 97.9%.

## **Inspections**

During the month of August 2023 the HCV Housing Quality Standards (HQS) Inspector(s) conducted a total of one hundred and ninety two (192) inspections. This includes a total of one hundred and six (106) biennials and sixty eight (68) initial inspections processed for moving families, in the HCV Program. One (1) special inspection and seventeen (17) re-inspection were also conducted. In addition, there were also thirty (30) HQS Quality Control Inspections that were conducted during the month of August 2023.

## **Housing Choice Voucher Waiting List**

For the month of August 2023 the HCV Department conducted frequent briefings for all Special Program/Targeted Selection Vouchers and regular Choice Vouchers. There were three (3) port ins and zero (0) port outs recorded for the month of August 2023.

# Tenant Briefings

The HCV Clerical Assistant and Client Specialists provided customer service to a total of seven hundred and eighty two (782) clients; including seven hundred and forty one (741) tenants/applicants and forty one (41) landlords during the month of August 2023. This number represents scheduled appointments and walk-in participants, such as landlords and HCV clients to sign leases, contracts or to drop off recertification paperwork, etc.

### **Landlord Briefings**

The HCV staff has daily contact with current and prospective landlords with regard to explaining and answering various questions concerning the HCV Program and compliance. Daily landlord recruitment has been successful and is a strong suit for the HCV Team. In addition, RRHA continues to offer support to our HCV Landlords with any inquiries regarding the Landlord Portal, etc.

### **Homeownership**

The program currently has eleven (11) HCV participants in the Homeownership Program. The Housing Choice Voucher (HCV) homeownership program allows families that are assisted under the HCV program to use their voucher to buy a home and receive monthly assistance in meeting homeownership expenses. Funding through the HCV program is used to assist with the mortgage payments.

Veteran Affairs Supportive Housing (VASH)

The Veterans Affairs Supportive Housing (VASH) program was created by a partnership between HUD and the Veterans Administration for the sole purpose of providing housing for homeless veterans. HUD's total allocation of vouchers to RRHA for this program, is one hundred and thirty (130) vouchers. For the month of August 2023, this program has one hundred (100) leased vouchers. There are fifteen (15) veterans searching for housing and five (5) pending pass HQS inspections. Referrals are steadily being received from our community partner, The Department of Veterans Affairs-SalemVA Medical Center.

**Mainstream Vouchers** 

The Mainstream Voucher program was awarded an additional thirty (30) Vouchers for the FY 2023, increasing the total allocation of vouchers for this program, to two hundred and seventeen (217) vouchers. For the month of August 2023, this program has one hundred and ninety nine (199) leased participants. There are currently three (3) Mainstream families searching for housing. Referrals for Mainstream vouchers are currently closed. Our community partners may not refer any applicants at this time.

Family Unification Program (FUP)

HUD's Family Unification Program focuses on preventing family separation due to homelessness and easing the transition to adulthood for aging-out youth in Foster Care. A total of eighty one (81) vouchers have been allocated to the City of Roanoke Redevelopment and Housing Authority to serve this population. For the month of August 2023, this program has seventy one (71) leased participants. Ten (10) referrals may be accepted from our community partners, the Roanoke City and Roanoke County Departments of Social Services (DSS).

**Emergency Housing Voucher Program (EHV)** 

The Emergency Housing Voucher program is specifically designed for households who are homeless; at risk of homelessness; recently homeless and for whom providing rental assistance will prevent the family's homelessness or having high risk of housing instability; fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking. Effective July 1, 2021 a total of twenty six (26) vouchers have been allocated to the City of Roanoke Redevelopment and Housing Authority. All referrals for the program come through our Continuum of Care (CoC) community partner. For the month of August 2023, this program has twenty three (23) leased participants. There is currently one (1) family searching for immediate housing.

# HCV HQS Inspection Department Monthly Activity Report August 2023

INSPECTION TYPE	# COMPLETE	# Passed	% PASSED	# FAILED	% FAILED
BIENNIAL	106	84	79.25%	22	20.75%
INITIALS	68	36	52.94%	32	47.06%
COMPLAINT	1	0	0.00%	1	100.00%
EMERGENCY	0	0	0.00%	0	0.00%
HQS REINSPECTIONS	17	8	47.06%	9	52.94%
HQS QUALITY CONTROL	27	18	66.67%	9	33.33%

TOTAL INSPECTIONS SCHEDULED	219
AVERAGE INSPECTIONS PER INSPECTOR PER DAY	9.95
AVERAGE INSPECTIONS PER FIELD DAY	9.95
NUMBER OF INSPECTORS	1
TOTAL WORKING DAYS	22

# Program Voucher Issuance By Month/Bedroom Size August 2023

Month of Issue	1 Bdr	2 Bdr	3 Bdr	4 Bdr	5 Bdr	6 Bdr	Total Issued
October-22	14	5	8	3	0	0	30
November-22	14	6	4	1	0	0	25
December-22	18	5	7	0	0	0	30
January-23	16	6	8	3	0	0	33
February-23	11	2	4	0	0	0	17
March-23	8	4	2	1	0	0	15
April-23	8	9	7	6	0	0	30
May-23	0	0	0	0	0	0	0
June-23	15	5	3	0	0	0	23
July-23	8	2	2	0	0	0	12
August-23	4	6	4	2	0	0	16
September-23							
TOTALS							

# **Waitlist Applicant** August 2023

Month	Number Selected / Interview ed Off	Number of NS WD	Number of Mail Ret.	Number of PC	Number of Other WD	Number Okay to Issue	Number of Files Pending	Notes
October-22	59	0	0	0	0	30	29	
November-22	24	0	0	0	0	25	4	
December-22	30	0	0	0	0	30	0	
January-23	33	0	0	0	0	33	0	
February-23	70	0	0	0	11	0	59	
March-23	0	0	0	0	0	0	59	
April-23	30	0	0	0	0	30	29	
May-23	21	0	0	0	0	0	21	
June-23	0	0	0	0	1	23	0	
July-23	0	0	0	0	0	0	0	
August-23	0	0	0	0	0	0	0	Due to staffing and preparations for record retention; a lottery pull to exhaust 2019 waitlist is planned for the end of September (245 families)
September-23								
TOTALS	267	0	0	0	12	171	201	

Meanings NS = No Show

PC = Preference Change, goes back on wait list
Pending = Still waiting on information for qualification
VB = Voucher Briefing
WD = Withdrawn

WD Mail = Withdrawn for Mail Returned

WD Other = Withdrawn for owing debt, criminal history, or over income, etc.

# SECTION 8 MONTHLY STATISTIC REPORT (CY)

PROGRAM NAME	UNIT MONTHS	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
HOUSING CHOICE	ALLOCATED	1,903	1,903	1,903	1,903	1,903	1,903	1,903	1,903	1,903	1,903	1,903	1,903
VOUCHERS	LEASED	1,660	1,665	1,664	1,663	1,676	1,670	1,671	1,672	-			
		047	217	217	217	217	217	217	217	217	217	217	217
MAINSTREAM	ALLOCATED LEASED	217 184	191	193	196	199	206	199	199				
Fund 310, 321, 322, 324, 327	LEASED	104	101	100									
VASH (35)	ALLOCATED	35	35	35	35	35	35	35	35	35	35	35	35
Fund 308	LEASED	35	34	32	31	32	31	31	30	- 1			
VASH (25)	ALLOCATED	25	25	25	25	25	25	25	25	25	25	25	25
Fund 309	LEASED	22	23	23	23	24	24	25	24	- 1			
							04.1	24 [	31	31	31	31	31
FUP (31)	ALLOCATED	31 29	31 29	31 29	31 29	31 29	31 29	31 29	29	- 31	31	- 01	
Fund 311	LEASED	29	29	25	23	20	20	20					
FUP (50)	ALLOCATED	50	50	50	50	50	50	50	50	50	50	50	50
Fund 312	LEASED	46	45	45	45	45	44	43	42	-			
		40.	17	17	17	17	17	17	17	17	17	17	17
VASH (17) Fund 315	ALLOCATED LEASED	10 10	15	17	17	17	17	16	17	)40	30-		
Furid 315	LLAGED												
VASH (10) B	ALLOCATED	10	10	10	10	10	10	10	10 8	10	10	10	10
Fund 316	LEASED	7	9	9	9	8	8	8	8	J#			
VASH (10) C	ALLOCATED	10	10	10	10	10	10	10	10	10	10	10	10
Fund 317	LEASED	8	10	10	8	8	8	7	7	194			
									0.1	8	8	8	8
VASH (8)	ALLOCATED	8	8	8	8	8	8	8 5	8 5	- 0	0	- 0	
Fund 318	LEASED	8	8	0	0	0						_	
VASH (5)	ALLOCATED	5	5	5	5	5	5	5	5	5	5	5	5
Fund 319	LEASED	5	5	4	5	5	5	5	5	-			
	Tall COATER 1		5	5	5	5	5	5	5	5	5	5	5
VASH (5) B Fund 320	ALLOCATED LEASED	5	4	4	2	2	2	2	2	-			
Fulld 320	EL/ (OLD										1		-
VASH (5) C	ALLOCATED	5	5	5	5	5	5	5 2	5	5	5	5	5
Fund 323	LEASED	2	2	2	2	2	2	Z ]					
VASH (5) D	ALLOCATED	5	5	5	5	5	5	5	5	5	5	5	5
Fund 326	LEASED	-	-	-	-	55		-		·			
									e (	r	5	5	5
VASH (5) E	ALLOCATED	5	5	5	5	5	5	5	5	5	3	3	3
Fund 328	LEASED	•	-	-		-	-						
EMERGENCY HOUSING VOUCHER	ALLOCATED	26	26	26	26	26	26	26	26	26	26	26	26
Fund 360	LEASED	22	22	22	23	24	24	24	23	(2)			

# VOUCHER UNITS LEASED CY 2023

MONTH	TOTAL HUD AWARDED UNITS	TOTAL LEASED UNITS	DIFFERENCE AWARDED V/S LEASED	VOUCHERS ON STREET	AVIIVALINGO ACTION ACTION ACTIONS	ATTRITION MOVE - OUT
JANUARY	2,107	1,836	271	171	23	2
FEBRUARY	2,114	1,849	265	78	20	2
MARCH	2,114	1,847	267	52	24	4
APRIL	2,114	1,840	274	57	13	7
MAY	2,114	1,854	260	40	11	=
JUNE	2,114	1,846	268	48	14	5
JULY	2,114	1,844	270	87	12	
AUGUST SEPTEMBER OCTOBER NOVEMBER DECEMBER	2,114	1,843	271 - - - -	39	10	2

# SECTION 8 FY MONTHLY HAP EXPENDITURE ANALYSIS

HAP	0	ct-22		Nov-22	I	Dec-22	200	Jan-23		Feb-23		Mar-23	Apr-23		May-23	10	Jun-23	Jul-23	- 1	Aug-23		Sep-23		YTD
FUNDING RECEIVED	_	.096.319	\$	852.803	- 0	1.129.601	\$	1.119.445	\$	1,122,497	\$	1,537,099	\$ 1,191,699	\$	1,513,006	\$	1,190,182	\$ 1,203,626	\$	1,203,626	\$	-	-	3,159,903
ACTUAL HAP EXPENSE	\$ 1	.165,361	\$	1.182.011	\$	1.187.452	\$	1.168.738	\$	1,170,496	\$	1,221,496	\$ 1,241,364	\$	1,309,767	\$	1,216,749	\$ 1,300,000	\$	1,292,872	\$	120	_	3,456,303
VARIANCE	\$	(69.042)	-	(329,208)	\$	(57,851)	\$	(49.293)	\$	(47,999)	\$	315,603	\$ (49,665)	\$	203,239	\$	(26,567)	\$ (96,374)	\$	(89,246)	\$	( <del></del>	\$	(296,400)
PERCENT VARIANCE	Ψ	-6.30%	Ψ	-38,60%		-5.12%		-4.40%		-4.28%		20.53%	-4.17%		13.43%		-2.23%	-8.01%		-7.41%		#DIV/0!	-	-2.25%
YTD VARIANCE	\$	(69,042)	\$	(398.250)	\$	(456,101)	\$	(505,393)	\$	(553,392)	\$	(237,788)	\$ (287,453)	\$	(84,213)	\$	(110,781)	\$ (207, 154)	\$	(296,400)	\$	(296,400)	\$	(296,400)
PUC	-	(00,0,2)		(/		(1-1)																		
HUD FUNDED PUC	\$	520.32	\$	404.75	\$	536.12	\$	531.30	\$	530.98	\$	727.10	\$ 563.72	\$	715.71	\$	563.00	\$ 569.36	\$	569.36	\$	-	\$	519.33
ACTUAL PUC	\$	647.06	\$	652.32	\$	650.30	\$	636.57	\$	633.04	\$	661.34	\$ 674.65	\$	706.45	\$	659.13	\$ 704.99	\$	701.50	-	#DIV/0!	\$	666.22
VARIANCE	\$	(126.74)	\$	(247.58)	\$		\$	(105.27)	\$	(102.06)	\$	65.76	\$ (110.94)	\$	9.25	\$	(96.13)	\$ (135.63)	\$	(132.14)	_	#DIV/0!	\$	(146.89)
PERCENT VARIANCE	-	-19.59%	-	-37.95%	_	-17.56%		-16.54%		-16.12%	6	9.94%	-16.44%	Venin.	1.31%		-14.58%	-19.24%		-18.84%		#DIV/0!		-22.05%
UNITS																								
HUD BASELINE UNITS	-	2,107		2.107	-	2.107		2,107		2.114		2,114	2,114		2,114		2,114	2,114		2,114		2,114		25,340
HUD FUNDED UNITS	-	2,107		2,107		2,107	-	2,107	-	2.114		2,114	2,114		2,114		2,114	2,114		2,114		2,114		25,340
FUNDED UNITS BASED ON		2,107		2,107	-	2,101		2,101			-													
ACTUAL HAP		1,694		1.307		1.737		1,759		1.773		2,324	1,766		2,142		1,806	1,707		1,716		#DIV/0!		#DIV/0!
ACTUAL UNITS LEASED		1.801	1000	1,812		1,826		1,836		1.849		1,847	1,840		1,854		1,846	1,844		1,843		-		20,198
VARIANCE TO BUDGET	_	(107)		(505)	-	(89)		(77)		(76)		477	(74)		288		(40)	(137)		(127)	-	#DIV/0!	_	#DIV/0!
VARIANCE TO BASELINE		413		800		370		348		341		(210)	348		(28)		308	407		398		#DIV/0!		#DIV/0!
YTD VAR TO BASELINE	-	413		1,212		1.582		1,931		2,272		2,061	2,409		2,381		2,690	3,096		3,495		#DIV/0!		#DIV/0!
VARIANCE FUNDED	(A)	306	1100	295		281		271		265		267	274	67-2-3	260		268	270		271		2,114		5,142
YTD VAR TO FUNDED		306		601		882		1,153		1,418		1,685	1,959		2,219		2,487	2,757		3,028		5,142	_	5,142
ADMIN FEES										Se was a second														
HUD FUNDS	\$	111.049	\$	106.530	s	134.748	\$	106,530	\$	126,078	\$	106,363	\$ 105,963	\$	105,963	\$	119,133	\$ 107,167	\$	165,088	\$		\$	1,294,612
ACTUAL EXPENSE	\$	79,112	\$	76,924	\$	126,296	\$	83,489	\$	79.664	-	81,607	\$ 	\$	78,011	\$	100,118	\$ 73,675	\$	94,903	\$	-	\$	949,301
VARIANCE	\$	31.937	\$	29,606	\$	8.452	\$		\$	46,414	_		\$ 30,460	\$	27,952	\$	19,015	\$ 33,492	\$	70,185	\$	-	\$	345,311
PERCENT	Ψ	71.24%	1	72.21%	1	93.73%	1	78.37%	1	63.19%		76.72%	71.25%		73.62%		84.04%	68.75%		57.49%		#DIV/0!		73.33%
CUMULATIVE VARIANCE	\$	31,937	s	61.543	\$	69.995	\$	93,036	\$	139,450	\$	164,206	\$ 194,666	\$	222,618	\$	241,634	\$ 275,126	\$	345,311	\$	345,311	\$	345,311

THIS SHEET INCLUDES HCV, VASH, & FUP

# SECTION 8 CY MONTHLY HAP EXPENDITURE ANALYSIS

BUDGET VS ACTUAL	Jan-	23	Fe	b-23		Mar-23		Apr-23		May-23		Jun-23		Jul-23		Aug-23	Sep-23		Oct-23	14/4	Nov-23		Dec-23		YTD
FUNDING BUDGET	\$ 1,203	3,986	\$ 1,2	207,028	\$	1,236,932	\$	1,236,932	\$	1,236,932	\$	1,269,176	\$	1.269.176		1.269.176	\$ -	\$		\$	_	\$		\$	9,929,340
FUNDING RECEIVED	\$ 1,119	,445	\$ 1,	122,497	\$	1,537,099	\$	1,191,699	\$	1,513,006	\$	1,190,182	\$	1,203,626	\$	1,203,626		\$	12/	\$		\$			10,081,180
VARIANCE	\$ 84	,541	\$	84,531	\$	(300, 167)	\$	45,233	\$	(276,074)	\$	78,994	\$	65,550	\$	65,550		\$	_	\$		\$	-	\$	(151,840
PERCENT VARIANCE		7.02%		7.00%		-24.27%		3.66%		-22.32%		6.22%		5.16%		5.16%	#DIV/0!	- 3.0	#DIV/0!	1	#DIV/0!	- T	#DIV/0!	Ť	-1.53%
YTD VARIANCE	\$ 84	,541	\$	169,073	\$	(131,095)	\$	(85,861)	\$	(361,935)	\$	(282,941)	\$	(217,390)	\$	(151,840)	\$ (151,840)	\$	(151,840)	\$	(151,840)	\$	(151,840)	\$	(303,680
REVENUE VS EXPENS	SE																					ME			
FUNDING RECEIVED	\$ 1,119	,445	\$ 1,	122,497	\$	1,537,099	\$	1,191,699	\$	1,513,006	\$	1,190,182	\$	1,203,626	\$	1,203,626	\$ -	\$	-	\$	-	\$	19-	\$	10,081,180
ACTUAL HAP EXPENSE	\$ 1,168	3,738	\$ 1,	170,496	\$	1,221,496	\$	1,241,364	\$	1,309,767	\$	1,216,749	\$	1,300,000	\$	1,292,872				1		_		\$	9,921,480
VARIANCE	\$ (49	,293)	\$	(47,999)	\$	315,603	\$	(49,665)	\$	203,239	\$	(26,567)	\$	(96,374)	\$	(89,246)		\$	940	\$	-	\$	2	\$	159,700
PERCENT VARIANCE	-4	.40%		-4.28%		20.53%		-4.17%		13.43%		-2.23%		-8.01%		-7.41%	#DIV/0!		#DIV/0!	Ť	#DIV/0!	-	#DIV/0!	-	1.589
YTD VARIANCE	\$ (49	,293)	\$	(97,291)	\$	218,312	\$	168,648	\$	371,887	\$	345,320	\$	248,946	\$	159,700	\$ 159,700	\$	159,700	\$	159,700	\$	159,700	\$	159,700
PUC																									
HUD FUNDED PUC	\$ 53	1.30	\$	530.98	\$	727.10	\$	563.72	\$	715.71	\$	563.00	\$	569.36	\$	569.36	\$ -	\$	-	\$	-	\$	-	\$	397.51
ACTUAL PUC	\$ 63	6.57	\$	633.04	\$	661.34	\$	674.65	\$	706.45	\$	659.13	\$	704.99	\$	701.50	#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!	\$	672.23
VARIANCE	\$ (10	5.27)	\$ (	102.06)	\$	65.76	\$	(110.94)	\$	9.25	\$	(96.13)	\$	(135.63)	\$	(132.14)	#DIV/0!		#DIV/0!	1	#DIV/0!	_	#DIV/0!	\$	(274.73
PERCENT VARIANCE	-16	.54%	-	16.12%		9.94%		-16.44%	Per I comme	1.31%	-	-14.58%	-	-19.24%	7	-18.84%			#DIV/0!	1	#DIV/0!		#DIV/0!	Ψ	-40.87%
UNITS													127												10.07 /
HUD BASELINE UNITS	2	,107		2,114		2,114		2,114		2,114		2,114		2,114		2.114	2,114		2,114		2,114	_	2,114		25,361
HUD FUNDED UNITS	2	107		2,114		2,114		2,114		2,114		2,114		2,114	11:	2.114	2,114		2.114		2,114		2.114		25,361
FUNDED UNITS BASED																				<b>—</b>			2,111		20,001
ON ACTUAL HAP	1	,759		1,773		2,324		1,766		2,142		1,806		1,707		1,716	#DIV/0!		#DIV/0!		#DIV/0!		#DIV/0!		14,997
ACTUAL UNITS LEASED	1	836		1,849		1,847		1,840		1,854		1,846		1,844		1.843							2		14,759
VARIANCE TO BUDGET		(77)		(76)		477		(74)		288		(40)		(137)		(127)	#DIV/0!		#DIV/0!	1	#DIV/0!		#DIV/0!		238
VARIANCE TO BASELINE		348		341		(210)		348		(28)		308		407		398	#DIV/0!		#DIV/0!	_	#DIV/0!	_	#DIV/0!		10,364
YTD VAR TO BASELINE		348		689		479		827		799		1,107		1,514		1,912	#DIV/0!		#DIV/0!	-	#DIV/0!	-	#DIV/0!		10,364
VARIANCE FUNDED		271		265		267		274		260		268		270		271	2,114		2.114		2,114		2,114	_	10,504
YTD VAR TO FUNDED		271		536		803		1,077		1,337		1.605		1.875	Ö —	2.146	4,260		6.374	1	8,488	-	10,602		10,602
ADMIN														.,		_,	1,200		0,011		0,100		10,002		10,002
HUD FUNDED FEES	106	,530	,	126,078		106.363		105,963		105,963		119,133		107,167	-	165,088				-		-			942.285
ACTUAL EXPENSE	83	,489		79,664		81,607		75,503		78,011		100,118		73,675		94,903	2					-		\$	666,969
VARIANCE	\$ 23	041	\$ 4	46,414	\$	24,756	\$		\$		\$	19,015	\$	10-10-10-1	\$	70.185	s -	\$	_	\$	_	\$		\$	275,316
PERCENT	78	37%		63.19%	- A	76.72%	-	71.25%	-	73.62%	_	84.04%	-	68.75%	*	57.49%	#DIV/0!	Ψ	#DIV/0!		#DIV/0!		#DIV/0!	φ	70.78%
CUMULATIVE VARIANCE		041		69.455	\$	94,211	\$	124,671	\$	152.623	\$	171.639	\$		\$	275.316		\$	275,316	\$	275,316	\$	275.316	0	
	7 20	•	_*	00, 100	Ψ	01,211	Ψ	12-1,071	Ψ	102,020	Ψ	17 1,000	Ψ	200,101	Ψ	210,010	<b>μ</b> 2/3,310	φ	213,310	Φ	210,310	φ	215,316	\$	275,316

THIS SHEET INCLUDES HCV, VASH, & FUP

# RESIDENT SERVICES REPORT AUGUST 2023

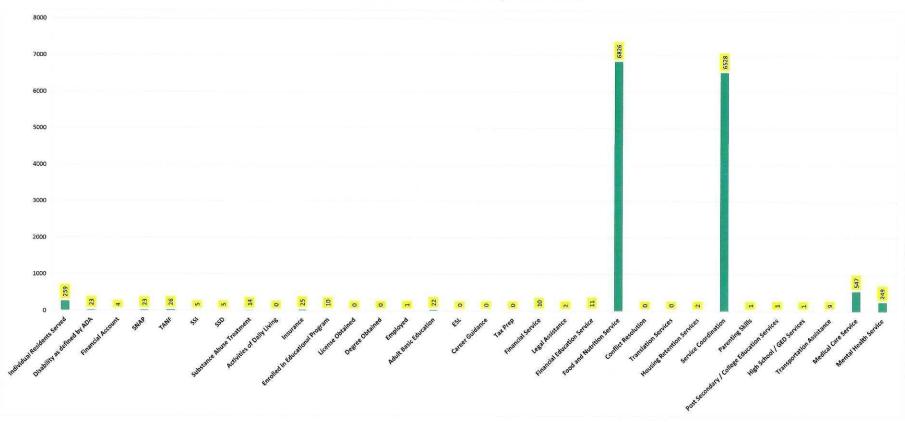
# 202 ROSS Service Coordinator - All Public Housing Sites (Grant Funded)

1-Aug

Grant Period: 6/1/2021 - 5/30/2024

Reporting Period: July 2023

Service Coordinators: Letia Harris, Denise White



\*ITSP - Individual Training and Service Plan

\*GED - General Education Development

Jobs Plus Report

Grant Period: 4/26/20-6/30/2025

Program Manager- Jason Picard

Case Managers Brianna Ferrell, Sylvia Williams

ITEM DESCRIPTION GOAL TOTALS 1 Number of Work-able Residents (PIC) 272 Current Residents with Jobs Plus Assessment 96 Percent of Work-able Residents Who Are 43.01% 3 Employed (PIC) Data: 117/272 Percent of Current Residents with a Jobs Plus 50.00% 4 Assessment and Who Are Employed (CM) Data: 48/96 Percent of Work-able Residents Employed at 0.00% 5 Living Wage (PIC) Data: 0/272 6 Number of Youth 14-17 Years Old (PIC) 88 Work-able Residents Who Connected with a 7 Jobs Plus Community Coach 15 Quarter: 0 Quarter: 1 8 Number of Jobs Plus Events 15 Total: 49 9 Adults Who Attended a Jobs Plus Event 30 Quarter: 11 Residents Who Completed a Jobs Plus Quarter: 13 10 Assessment 20 Total: 106 Participants With a Post-Assessment Service Quarter: 16 11 Through Jobs Plus 10 Total: 67 Quarter: 59 12 Participants Who Met with a Case Manager 20 Total: 95 Participants Enrolled in Employment Quarter: 0 13 Readiness Program 2 Total: 0 Participants Enrolled in Training/Certification Quarter: 0 14 Program 0 Total: 4 Participants Who Completed a Quarter: 0 15 Training/Certification Program 0 Total: 0 Participants Provided with Job Search Quarter: 0 16 Assistance 15 Total: 15 Participants Beginning New Part-Time Quarter: 4 17 Employment 5 Total: 10 Participants Beginning New Full-Time Quarter: 4 18 Employment 5 Total: 16 Participants Moving to a New Job or Changing Quarter: 1 19 From Part-Time to Full-Time Employment 1 Total: 5 Participants Continuously Employed for 90 20 Days or Longer 2 Quarter: 17 Participants Continuously Employed for 180 21 Days or Longer 1 Quarter: 11

August 2023 Q3

# Jobs Plus Board Report August 2023

The road	Participants Employed On or Before Their Assessment Date and Were Employed in the		Company to a series of the company o
		4	Quarter: 35
22	Current Quarter	HARLETT LANGE	Need: 12
Section 1	D. C. Santa Familiad in a High School		Quarter: 0
00	Participants Enrolled in a High School	2	Total: 1
23	Equivalency Program Participants Who Received a High School	THE RESERVE	Quarter: 0
0.4		0	Total: 0
24	Equivalency Credential	Herald Company	Need: 1
	Dutising arts Enrolled in a College Degree		Quarter: 0
	Participants Enrolled in a College Degree	1	Total: 0
25	Program  Program a College	a extension likitivi	Quarter: 0
	Participants Who Graduated from a College	0	Total: 0
26	Degree Program		Need: 19
	- I Carabina or	13/7	Quarter: 1
	Participants Receiving Financial Coaching or	4	Total: 18
27	Education	4	Quarter: 0
		Auto A phonomical	Total: 0
28	Participants in an IDA Program	0	Need: 13
		NAME AND ADDRESS OF	Quarter: 0
			Total: 1
29	Participants Opening a Bank Account	0	Need: 1
t atom?	Dank Tall	S add, a highway A	50.58505.000383877 (P
	200	u a tactale replicati	Quarter: 0
30	Participants Receiving Legal Assistance	0	Total: 0
			Need: 2
	Participants with Access to Physical Health	Calebra Committee (NY)	Quarter: 0
31	Care	1 (11)	Total: 0
TOTAL.			Need: 5
	Participants with Access to Behavioral Health	and the same of the state of	Quarter: 1
32	Care	motor of 10 trainmest	Total: 20
		minut this	Need: 3
	in monathres in	get in the Late of	Quarter: 0
33	Participants Receiving Child Care Assistance	2	Total: 1
			Need: 6
	Participants Receiving Transportation	ma por? -oltob	Quarter: 3
34	Assistance	4	Total: 10
	01	000000	Quarter: 0
31	Youth Employed in Jobs/Internships	0	Total: 0
	1 Todai Zimpioyod iii saa	3000	Quarter: 0
31	Youth Receiving Financial Literacy Information	0	Total: 0
3.	7 Todar Reserving Financial Energy		Quarter: 0
2	7 Youth Enrolled in Job Training Opportunities	0	Total: 0
3	Youth Enrolled in Extracurricular Educational	Time of the transfer of	Quarter: 0
101 0	8 Opportunities	0	Total: 0
3	Opportunities		Quarter: 18
2	9 Individuals Enrolled in JPEID	20	Total: 95
3	allinining Elliphed III of Fip		Quarter: 18
	Ollewscholds Enrolled in IDEID	20	Total: 93
4	0 Households Enrolled in JPEID Participants who Chose FSS Escrow Rather	20	Quarter: 0
	IParticipants who chose F55 Escrow Rather		Total: (