



Dear Landlord,

We are pleased to announce the introduction of a new web-based information center for our Landlords.

You can use this online portal to:

- Review and update your contact information.
- View payment transactions on your ledger.
- View your unit information.
- View unit inspection results.
- View your caseworker's information.

Get started by registering to our new online portal using the URL and unique registration code:

1. Registration URL: <http://myportal.rkehousing.org/>
2. Registration code: THE CODE THAT WAS SENT TO YOU VIA MAIL/LETTER
3. Email Address: IF YOU DID NOT PROVIDE RRHA WITH AN EMAIL OR THE EMAIL ADDRESS IN YOUR LETTER IS INCORRECT PLEASE FOLLOW THE INSTRUCTIONS BELOW TO CORRECT YOUR EMAIL ADDRESS.

If the email address listed above is incorrect or states "Not on File," please stop by the office, call us at 540-983-9281, or email your name, current email address to us at [DBUSTAMANTE@RKEHOUSING.ORG](mailto:DBUSTAMANTE@RKEHOUSING.ORG) to update your information before attempting to register for owner access.

Sincerely,

City of Roanoke Redevelopment and Housing Authority  
2624 Salem Turnpike, NW  
Roanoke, VA 24017